

FEEDBACK ON TRAINING & DEVELOPMENT

Attended:10 Returned Feedback forms: 10

Objectives:

To give an overview of the council's Housing Allocation Policy, present the changes that were made in July 2015, and provide members with an opportunity to ask questions about how the policy is implemented.

STRENGTHS

- The officers gave an explanation of the policy which was useful and understandable.
- I have received very important information and how points are allocated.
- Good delivery, clear and concise.
- Knowledgeable staff, good Q&A.
- Clarity of understanding of the new legislation.
- Very informative.
- Very well explained and easy to understand. Excellent presentation.
- Very good presentation by officers. As a member of housing appeals (past) I did know much of the presentation.
- Great depth of knowledge on policy, procedure and 'the system'. Well done, a complex subject well handled.

WEAKNESSES

- Some of the questions and comprehension of points being explained delayed the evening.
- Speaker did not speak clearly. Teach speaker to project their voice.
- Difficult to read some overheads.
- I am disappointed about the turnout. Only four new councillors attended this seminar.

OPPORTUNITIES

- Perhaps it would be better to have separate seminars – "new to housing" and "refreshers"
- I can explain to residents when required with gaining knowledge
- Would like more case study examples.
- I recently attended a tour of a variety of void homes; I think this would be very beneficial to all councillors.
- Would have liked overhead as paper to note take as we cannot print from DBC iPad.
- It was a pity only eight members present. All councillors at some time come across housing problems so new councillors should be encouraged to attend.
- Please email their Powerpoint slides to all attendees.

TRAINING SCORE

Poor	
Adequate	
Good	1
Very good	5
Excellent	4